**FAQs on Jira**

**1) Explain what is JIRA?**

JIRA is an issue tracking product or a software tool developed by Atlassian, commonly used for bug tracking, project management and issue tracking; it is entirely based on this three aspects.

**2) Explain what is a workflow?**

Workflow is defined as a movement of the bug/issue through various stages during its life-cycle

* Created/Open
* WIP ( Work In Progress)
* Completed/Closed

**3) What can be referred as an issue in JIRA?**

In JIRA, an issue can be anything like a

* Software bug
* The project task
* A help-desk ticket
* The leave request form

**4) Why use JIRA?**

The reason behind using JIRA is

* Upfront and fair licensing policy
* Features that is not available elsewhere
* Get latest update on the progress of projects
* It run anywhere and recognized with many famous companies
* Easily extensible and customizable

**5) Explain labelling and linking issue in JIRA?**

* **Labelling Issue:** It enables you to categorize an issue in a more informal way than assigning it to a component or version. You can then search issues according to label.
* **Linking** **Issue:**This feature enables you to link an association between two issues on either on the same or different JIRA servers.

**6) How security setting is helpful in JIRA?**

JIRA’S security setting restricts the access to the issue to only those person who is allowed to work on the issue or a member of the chosen security level. Security level of an issue can be set either when the issue is created or when the issue is being edited.

**7)** **What do you mean by Scheduling an issue?**

Scheduling the issue means scheduling the work of issue for a particular ‘due date’. For this function to work, one must have ‘Schedule issue permission’ by JIRA Administrator. In this case, a field with ‘Due Date’ is being populated.

**8) List out the source control programs with which it integrates?**

It integrates with source control programs such as CVS, Git, Subversion, Clearcase, Visual SourceSafe, Mercurial, and Perforce.

**9) Is it possible to access JIRA cloud site via a mobile device?**

Yes, it is possible to access JIRA cloud site via a mobile device. You have to just use the URL of the JIRA cloud site in your mobile web browser.

**10) Can you disable JIRA mobile for the site?**

You can disable JIRA mobile for the site, so that users can be unable to operate the desktop view of JIRA on their mobile device.  JIRA mobile comes as a system add-on and can be disabled any time.